

# PROVIDER ALERT



**To:** AmeriHealth Caritas New Hampshire PCP Providers  
**Date:** September, 2024  
**Subject:** Close Care Gaps and Finish Strong in 2024 with AmeriHealth Caritas New Hampshire's Diabetes Incentive Program

As we approach the final quarter of 2024, **AmeriHealth Caritas New Hampshire** is excited to announce a new incentive designed to help close care gaps for your diabetic patients and support your practice in finishing the year strong.

## Diabetic Measure Guidelines:

This incentive applies to diabetic (Type 1 and 2) members between 18 and 75 years old, whose most recent glycemic status (Hemoglobin A1c [HbA1c] or Glucose Management Indicator [GMI]) in 2024 was less than 8.0%.

## Incentive Program Details:

- **Eligible Patients:** AmeriHealth Caritas NH adult diabetic members aged 18-75 whose:
  - Glycemic level (A1c) has not been tested, or
  - A1c result was above 8.0% prior to October 1, 2024.
- **Incentive Criteria:** Patients whose A1c result is under 8% between **October 1, 2024**, and **December 1, 2024**, will qualify for a \$25 Reward.
- **Payment Requirements:**
  - Submit a claim with one of the following CPT II codes:
    - 3044F: Hemoglobin A1c level less than 7
    - 3051F: Hemoglobin A1c level greater than or equal to 7 but less than 8
  - OR submit the A1c result via:
    - A copy of the health/medical record showing the A1c level, member name, DOB, date of service/lab results, and provider name. Contact your Account Executive for assistance.

## How to Participate:

1. **Identify eligible members** in NaviNet.
2. **Document A1c results** in the health record.
3. **Submit A1c values** using one of the methods outlined above.

Together, we can close these gaps and help ensure improved health outcomes for your diabetic patients. This program not only helps safeguard patient health but also offers your practice an opportunity to boost performance and earnings in the fourth quarter.

**Important Reminder:**

Physicians and healthcare providers remain fully responsible for making treatment decisions for their patients. The information in this communication is not intended to replace independent clinical judgment.

Thank you for your continued dedication to the care of our members. If you have any questions regarding this program, please contact **AmeriHealth Caritas New Hampshire Provider Services** at **1-888-599-1479** or reach out to your provider network account executive.

Need to update your provider information? Send details to [network@amerihealthcaritasmh.com](mailto:network@amerihealthcaritasmh.com).